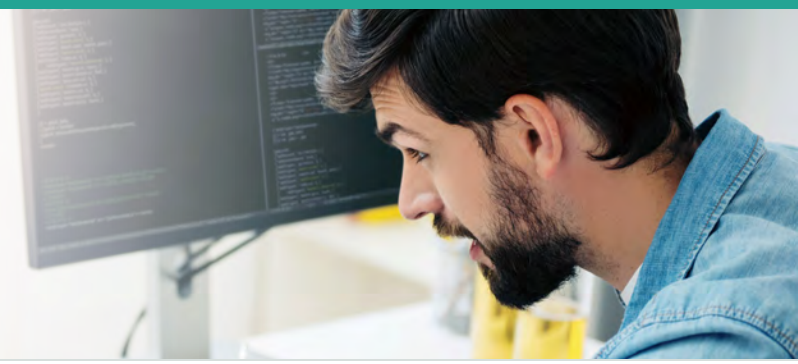
TEMPEST
TELECOM SOLUTIONS

Multi-Vendor Network Support Solutions



Get the most out of your network while delivering a superior subscriber experience with Tempest's Professional Services Portfolio.

CHALLENGE

With the rapid advance of technology, network operators often requre access to qualified network experts to help complement their own teams.

SOLUTION

Tempest Professional Services is the perfect solution that gives you access to network experts to help improve the quality of your network, rollout new software or services across your network, or to perform the complex routines associated with network consolidations.

Tempest's suite of services includes **RF and Base Station Services** geared towards RF/KPI Optimization, integration of new base stations, and the upgrade of baseband units at existing base stations. Tempest's Professional Services also help network operators **Maintain and Improve Network Integrity** with emergency recovery services, health checks, network audits, element re-home and network wide software changes (update/upgrades). Tempest professionals are also available for on-site support for problem solving & troubleshooting, training staff or resident engineer programs.

ABOUT US

Certified WBENC Women's Business Enterprise

Tempest provides Service Providers a comprehensive suite of Multi-Vendor Network Support Services, enabling our customers to significantly reduce their network maintenance operating costs. Our offering includes: Equipment Supply, Repair, TAC and Professional Services. Our end-to-end approach leverages every available opportunity for our customers to save time and money in the daily operation of their networks.

HIGHLIGHT OF TEMPEST'S PROFESSIONAL SERVICES

- OEM Certified Subject Matter Experts
- Remote Support of 24x7x365 TAC
- Proactive & Reactive Support Programs
- Global Reach for Services & Support
- On-Site Support Available

BENEFITS OF TEMPEST'S PROFESSIONAL SERVICES

- Reduced Operating Cost
- Improved Responsiveness & Support for Legacy Network
- Improve Integrity & Quality of Life Network
- End-of-Life, Out-of-Warranty Product & Network Support

TECHNOLOGIES SUPPORTED BY TEMPEST'S TAC

- GSM, CDMA, EVDO, UMTS, LTE-Core, RAN, and OSS
- Legacy Wireline Switching
- Microwave, Transport, Data Networking

HEADQUARTERS - SALES
136 W. Canon Perdido, Suite 100
Santa Barbara, CA 93101

DISTRIBUTION CENTER
320 Graves Ave.
Oxnard, CA 93030

REPAIR CENTER
1825 Monetary Lane #102
Carrollton, TX 75006

TECHNICAL ASSISTANCE CENTER
740 E. Campbell Rd, Suite 360
Richardson, TX 75081

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