



TABLE I QUALITY POLICY STATEMENT OF POLICY

Tempest Telecom Solutions is a single source OEM alternative for multi-vendor telecommunications equipment testing and repair whose comprehensive scope covers multi-vendor, multi-system repair across wireless, data, optical, transport, wireline and test equipment. The Tempest Telecom Solutions Repair Division's Quality Policy is at its core customer-focused. Quality is achieved through employing mechanisms of consistent quality assessments, continual improvement, innovation, and operational excellence.

It is our policy to:

- Comply with the requirements and continually improve the effectiveness of the QMS
- Meet or Exceed TL9000 Standards and Service Level Agreements
- Meet or exceed the quality requirements of the R2 Responsible Recycling standard
- Achieve or Exceed Customer Satisfaction divisional goals using input from customers and suppliers
- Achieve Return on Investment Division objectives.
- Provide a framework for establishing and reviewing quality objectives
- Ensure the Quality Policy is communicated and understood within the organization and is reviewed for continuing suitability

Our quality objectives are derived from our Quality Policy and are documented.

SIGNED AND AFFIRMED:

Jeff Meskill
Vice President and GM, Repair and Logistics Division